

Report Date: March 10, 2009

Category: Stereo & Home Theater Systems

Work Done: Yes

Hire Again: Yes

Approximate Cost: \$12,000.00

Overall	A
Price	B
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

Description Of Work:

Installed home theater system in my living room, wired satellite connection to my basement, installed audio to my outdoor deck, hung plasma's in both rooms. I also had them hang some plasma's at my office.

Member Comments:

They pre-wired my home while it was being built which is why I chose them and I was not disappointed. Since I was having DirecTV install a dish, they recommended that I try to have them come at the same time so they could make sure DirecTV did things properly. DirecTV installers are apparently awful which I soon found out. So after a few days of this DirecTV guy trying to install the dish in places that only a moron would choose, the Trifecto guys just took over that job too and barely charged me for it. I would have had the dish mounted to the boards in the middle of my rooftop deck if they didn't intervene, no joke! As for the plasma mounts, most places will tell you that a 56" can't be mounted on swivel brackets, but Trifecto had no trouble. The TV can be pulled way out into the middle of the room with no problems. I don't even know how they anchored it but it's so solid I can hang on the brackets and they are very sturdy. When the work was finished they left the house spotless. All the places where they had to cut into the drywall were seamless, very professional. Regarding cost, it doesn't seem like they try to make money off of the equipment. They definitely guided me towards buying some components that were cheaper because it wouldn't matter, whereas they advised me it would be worth the upgrade on other components. It really seemed like they weren't trying to sell equipment, but just wanted to get the best system that would fit my needs at a good price. They were pricing everything exactly the same as the big box stores. The only way I could have gotten the same stuff cheaper would be one of those shady online retailers. Trifecto even said that if I wanted to go that route they would be happy to install the equipment that I ordered. The labor wasn't cheap, but it wasn't outrageous at all either. To put another way, there are definitely cheaper ways to get a home audio system installed, especially if you live in an older home and aren't too concerned with aesthetics. But if you want the best, then I would have to say they are worth the price. Things that seemed complicated to other installers were a breeze for these guys. Plenty of home theater companies will charge more for the same level of service.

Member: Eric - Chicago

Report Date: November 25, 2009

Category: Stereo & Home Theater Systems

Work Done: No

Hire Again: Yes

Approximate Cost:

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

Description of Work:

I called to see if they could change a tube on an old projection TV and they passed me on to Skokie TV. They did not try to sell me or coerce me into anything except lead me to a solution. Debbie was awesome!

Member Comments:

I called Skokie TV and they said that they would recommend I retire this old TV. So instead of getting my hopes up and sending a technician out just to make a sale they did the right thing. First Class people.

Member: Don – South Barrington

Report Date: July 09, 2008

Category: Stereo & Home Theater Systems

Work Done: Yes

Hire Again: Yes

Approximate Cost: \$5,000.00

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

Description Of Work:

Trifecto designed a home theater system for my family room. Purchased a Samsung 50" plasma TV with bracket, Yamaha receiver, Blue-Ray player. They integrated this equipment with my existing equipment and relocated speakers for optimum performance.

Member Comments:

Trifecto was referred to me by a friend. From start to finish, I was very pleased with the professionalism and knowledge I encountered. Chad Arbogast was a delight to deal with and when it comes to audio/video, he certainly is a perfectionist. We love our system!

Member: Faith - Northbrook

Report Date: October 15, 2008

Category: Stereo & Home Theater Systems

Work Done: Yes

Hire Again: Yes

Approximate Cost: \$50,000.00

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

Description Of Work:

Installation of full Home Automation System using Control 4 technology and including Home Theatre with video distribution capabilities to other TV's throughout the house. Installation and wall mounting of 2 new plasma televisions in addition to the theatre projection system, full-house audio, full-house lighting control, full-house climate control. Consultation and programming of lighting scenes. Installation of multiple audio and video input options including DVD changer, links to Rhapsody, Apple TV, Blu Ray player and hard drive for storage of music and pictures.

Member Comments:

Trifecto is, by far, the best company we have brought in to do work on our home. They are extremely collaborative and work to understand needs, make recommendations based on their extensive experience and fine tune solutions to insure that the end result far surpasses expectations. We have had several instances where they have identified possible issues with the system as it was being installed that, up to that time, were undetectable in our testing. They proactively identified these issues and made the enhancements and improvements without us getting to the point where we experienced the issue first and then had to bring it to their attention. We selected Trifecto after meeting with and receiving proposals from seven companies. Our selection was based on our perception of the completeness of their solution, ability to work with the key players and their team, their willingness to make solution modifications to accommodate our budget and our belief that they had the technical expertise and experience to make this solution work, as it was replacing a horribly inadequate system that had been installed several years ago when the house was first constructed. The installation of the **Control4** system by Trifecto has, literally, changed our lives. For the first time, we feel like our home is truly livable, we are excited to entertain and we are confident that the system will grow with us and that, over the years, Trifecto will be around to help us improve and enhance it.

Member: Andrea - Wheaton

Report Date: July 23, 2010

Category: Stereo & Home Theater Systems

Work Done: Yes

Hire Again: Yes

Approximate Cost: \$500.00

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

Description Of Work:

We replaced our flat screen with an HDTV and discovered that the existing wiring was not compatible. We needed 2 new HDMI cables and had to have them installed.

Member Comments:

The installer came out, assessed various ways of running the cables which had to be ordered. After various price quotes we agreed upon an installation and scheduled a follow-up appointment for the work to be done. The installers were very neat and punctual and made sure that everything was functioning well before leaving.

Member: Lisa - Elk Grove Village

Report Date: May 10, 2009

Category: Stereo & Home Theater Systems

Work Done: Yes

Hire Again: Yes

Approximate Cost: \$13000.00

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

Description Of Work:

A complete new home theater system.

Work done on time - on budget.

Very neat work - wires dressed in very neatly. I had a 100 legged Octopus behind my entertainment center before with the set up I did.

I would use Trifecto again

Member Comments:

From Start to Finish the project went great.

Got advise on component selection.

they did a great job --

Member: Richard – Arlington Heights